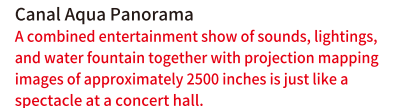


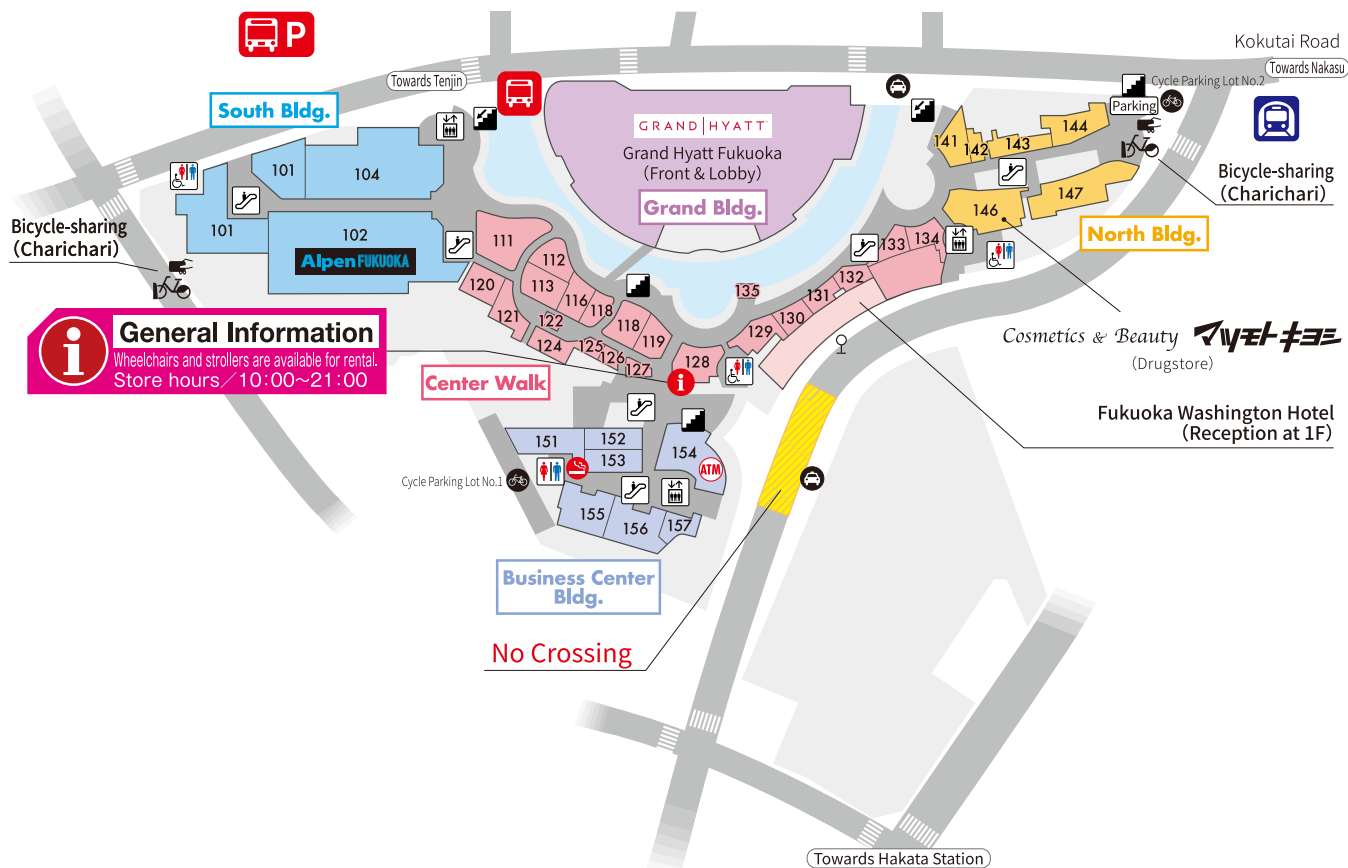
English



TAX FREE SHOP

Please refer here for
latest information
regarding tax-free
shopping.





South Bldg.	
Character goods	101 THE GUNDAM BASE FUKUOKA
Alpen FUKUOKA	
Golf	102 Alpen FUKUOKA GOLF FLAGSHIP STORE
Men's / women's / children's / babies	104 Gap / GapKids

Center Walk.	
Men's / women's	111 DIESEL
Men's	112 MEN'S BIGI LIMITED
Men's / women's	113 adidas Originals Shop
Men's	116 JUST PLAY RattleTrap
Men's / women's	118 TOMMY HILFGER
Men's	119 MONTE LUPO
Men's / women's	120 G-Star RAW
Men's / women's	121 DENHAM
Bags	122 GEAR'S JAM
Men's / women's / Underwear	124 Calvin Klein
Accessories / goods	125 BLESS
High-end Brand Secondhand Goods	126 CARA VINTAGE&SELECT Limited Time Only
Fragrances	127 MY ONLY FRAGRANCE
Women's / men's	128 GUESS
Accessories / men's	129 BAGARCHxAVALNCHE
Women's	130 ANNE
Men's	131 GARNIER
Men's	132 CALL & RESPONSE
Men's / children's	133 adamsJUGGLER
Glasses	134 OWNDAYS
Card Shop	135 TCG Specialty Store TOREKA WISH

Fukuoka Washington Hotel

North Bldg.	
Convenience gym	141 chocoZAP
CD / DVD	142 SHINSEIDO
Glasses / sunglasses	143 Zoff
Steak	144 IkinariSteak Canal City Hakata
Drugstore	146 Cosmetics&Beauty Matsumoto Kiyoshi
Italian Food	147 Saizeriya 10:00~23:00

Business Center Bldg.	
Meeting room	151 Amway Plaza Meeting Room
Café	152 TULLY'S COFFEE 8:00~21:00
Dermatology	153 Nakazono Skin Clinic Hakata
Bank	154 NISHI-NIPPON CITY BANK
Clinic / pharmacy	156 Abies Clinic Kurumi Pharmacy Hakata Store
Real estate agency	157 Bacchiri Chintai Canal City Hakata Store/ Beacon Stay Co., LTD

Grand Bldg.	
GRAND HYATT	Grand Hyatt Fukuoka
3F	Photo studio Atelier Kinoshita
2F	Bridal salon Joynus
1F	Steak House WOLFGANG'S STEAKHOUSE
	Bar MARTINI'S
	Restaurant THE MARKET F

Services and Amenities

General Information (1F Crystal Canyon)
Store hours / 10:00~21:00

- Free stroller rental
- Free wheelchair rental
- f-JOY app / f-JOY credit card
- Free rental of writing boards
- Delivery service reception

Tax-free Counter (GLOBAL TAX FREE)

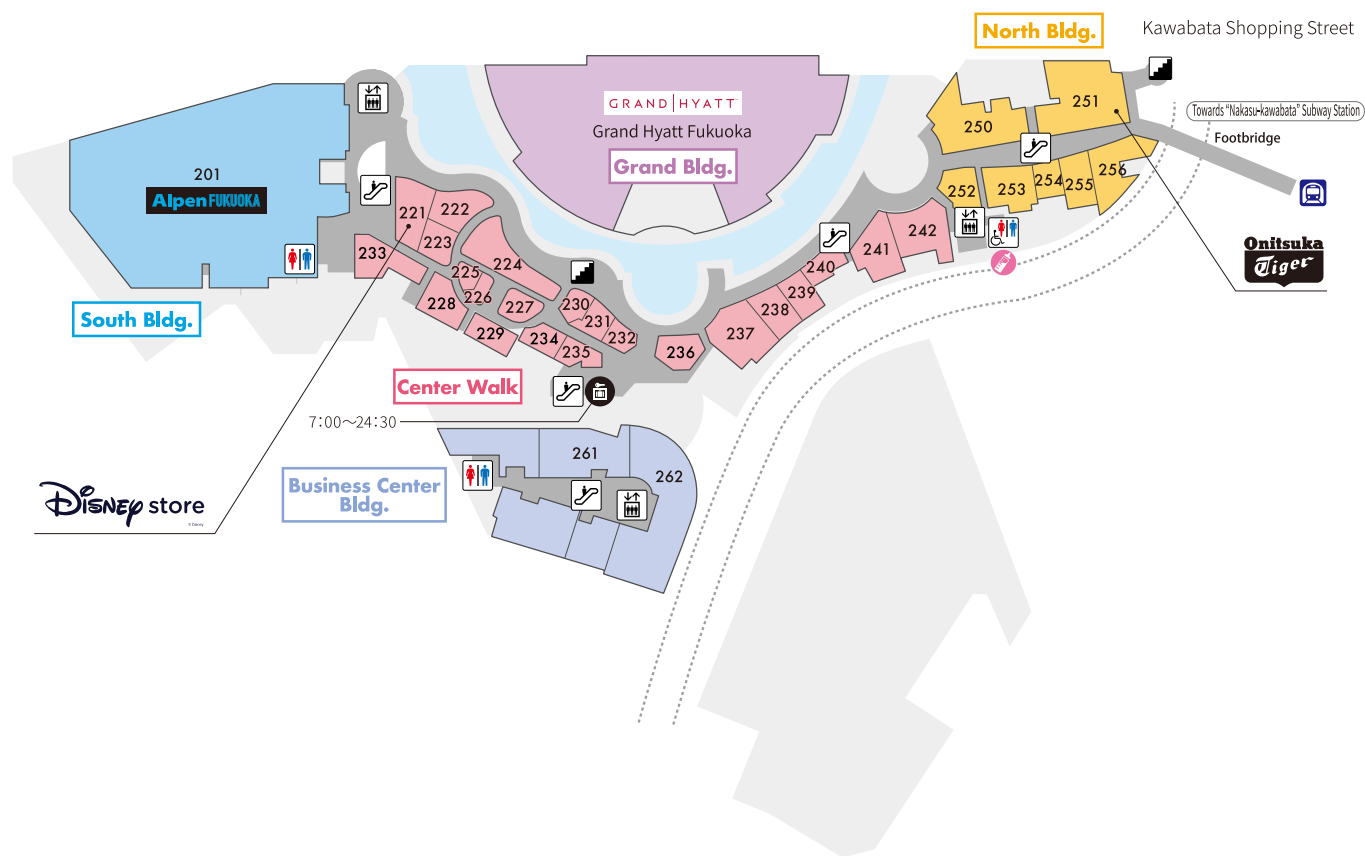
〈B1F〉 Crystal Canyon
Store hours / 10:00~21:30

Nursing Room

〈B1F〉 North Bldg. (equipped with formula preparation utensil) / Inside of "Bandai Namco Cross Store" of South Bldg.
〈2F〉 North Bldg. 〈3F〉 Business Center Bldg. / Inside of "Alpen FUKUOKA" of South Bldg.

Coin Lockers (¥300 - ¥800/day)

〈B1F/2F〉 Crystal Canyon 〈B2F〉 Underground carpark [South Bldg. side]



South Bldg.

Alpen FUKUOKA

Sports **201** Alpen FUKUOKA
SPORTS DEPO FLAGSHIP STORE

Center Walk.

Character goods	221 Disney Store	TAX FREE
Korean Goods & Fan Items / Korean Food	222 OZ Hanryu SHOP	TAX FREE
Women's	223 GORGE	TAX FREE
Cosmetics	224 AINZ & TULPE	TAX FREE
Fan Items / Character goods	225 MYROOM.	TAX FREE
Women's / men's	226 CANDY	TAX FREE
Accessories	227 ARUARU	TAX FREE
Lingerie	228 aimerfeel	TAX FREE
Women's	229 GYDA	TAX FREE
Socks & Undergarments	230 tutuanna	TAX FREE
Women's	231 Roine by LIP SERVICE	TAX FREE
Women's	232 MOUSSY	TAX FREE
Bean Bag Chairs / Interior Goods	233 Yogibo Store	TAX FREE
Women's	234 EMODA	TAX FREE
Women's	235 RESEXXY	TAX FREE
Women's	236 SLY	TAX FREE
Men's / women's	237 LACOSTE	TAX FREE
Men's / women's / shoes	238 Timberland	TAX FREE
Men's / women's	239 Champion	TAX FREE
Shoes	240 ASICS	TAX FREE
Shoes	241 BILLY'S ENT	12/12 OPEN TAX FREE
Men's / women's	242 LEVI'S®Store	TAX FREE

North Bldg.

Men's / women's / goods	250 WEGO	TAX FREE
Men's / women's / shoes	251 Onitsuka Tiger	TAX FREE
Men's	252 RAGEBLUE	TAX FREE
Men's / women's	253 AVIREX	TAX FREE
Men's	255 Schott	TAX FREE
Men's / women's	256 ORIHICA	TAX FREE

Business Center Bldg.

Music Distribution	262 U-NEXT HOLDINGS USEN & U-NEXT GROUP
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10:00~18:00 Closing Days / Sat, Sun & Public Holidays

Services and Amenities



Smoking Area

⟨B1F⟩ North Bldg. ⟨1F⟩ Business Center Bldg. ⟨4F⟩ Center Walk.



Multipurpose Toilets

*There are 2 toilets for ostomates on B1F, 1 on 2F, 1 and 1 on 5F.
*Simple seats for adults (holds up to 100 kg) are installed in the following multipurpose restrooms.

⟨B1F⟩ Inside of "Bandai Namco Cross Store" of South Bldg. in Sea Court ⟨1F⟩ Center Walk of South Bldg.
⟨3F⟩ Inside of "Alpen FUKUOKA" of South Bldg. ⟨4F⟩ Center Walk ⟨5F⟩ Center Walk



About pets

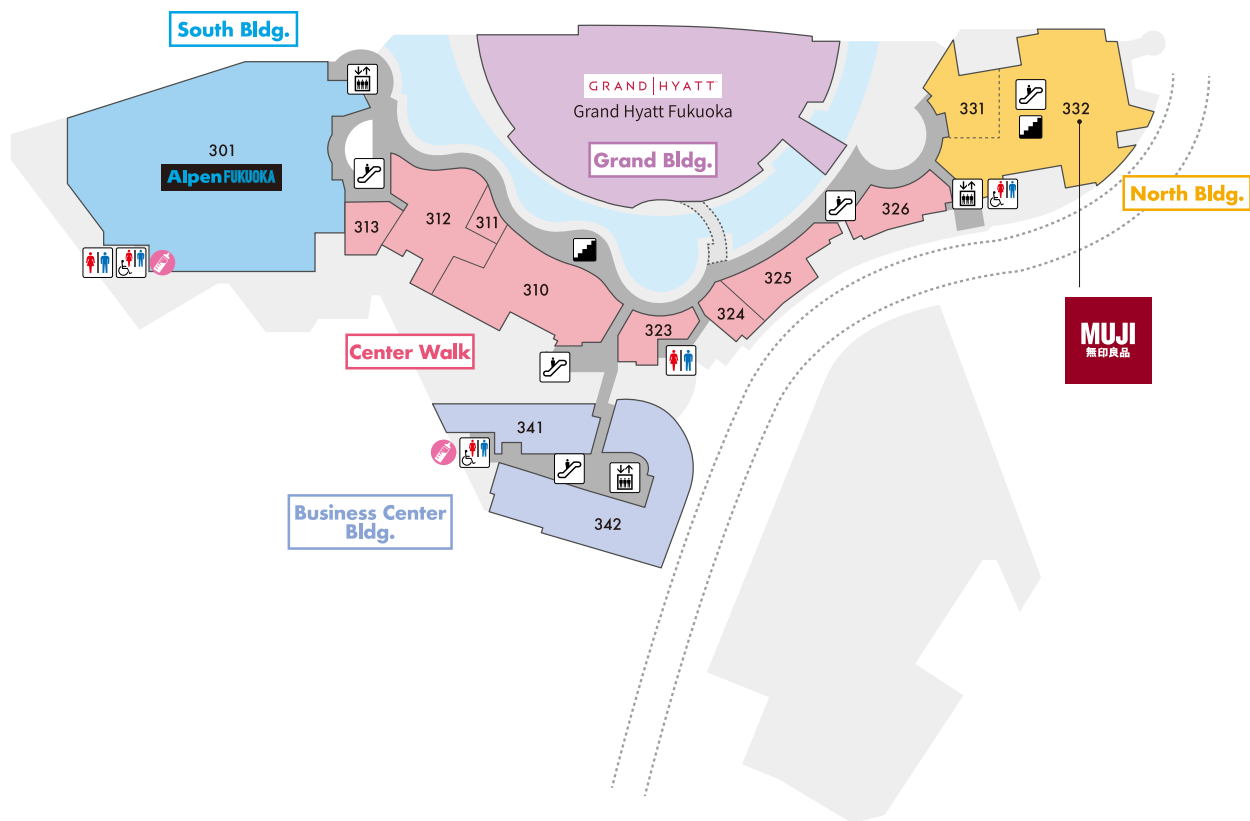
- Pet carrier bags are required for bringing pets into the facility.
- Pets can be brought on a leash only along the canal on B1F (the area on the map).
- Pets are not allowed inside the store, including the inner mall passage.

*However, assistance dogs can be accompanied in all areas of the facility with the specific harness attached.



ATM

NISHI-NIPPON CITY BANK	Nishi-Nippon City Bank on 1F of Business Center Bldg. [Teller] Weekdays : 09:00 - 12:00, 13:00~15:00 [ATM] Weekdays: 07:00 - 23:00 / Saturdays, Sundays, and holidays: 08:00 - 21:00
SEVEN BANK	Center Walk.B1F Weekdays, Saturdays, Sundays, and holidays 7:00~24:00
AEON BANK	North Bldg. B1F Weekdays, Saturdays, Sundays, and holidays 7:00~24:00 *Temporarily Closed



South Bldg.

Alpen FUKUOKA

Outdoor / Sports **301** Alpen FUKUOKA
Alpen Outdoor FLAGSHIP STORE
SPORTS DEPO FLAGSHIP STORE

Center Walk.

Outdoor Clothing / Goods	310 The North Face+	TAX FREE
Shoes	310 Allbirds	TAX FREE
Shoes	311 Dr.Martens	TAX FREE
Shoes / clothing	312 ABC-MART GRAND STAGE	TAX FREE
Shoes	312 ABC-MART	TAX FREE
Golf clothing / watches	313 COLONY	TAX FREE
Outdoor Clothing	323 Columbia Sportswear / Mountain Hardwear	TAX FREE
Shoes / wear	324 ABC-MART SPORTS	TAX FREE
Vintage clothes / Used clothes	325 GRAPEFRUIT MOON W	TAX FREE
Action sports	326 MURASAKI SPORTS	TAX FREE

North Bldg.

MUJI

Bakery & café	331 Café MUJI	M
Apparel / kids accessories / children / toys	332 MUJI	3F-4F

Business Center Bldg.

※The 4th to 10th floors are for office tenants.

TOTO DAIKEN YKK AP Fukuoka Collaboration Room	
Household Appliances and Equipment	341 DAIKEN Fukuoka Show Room
Household Appliances and Equipment	342 TOTO Fukuoka Show Room
	YKK AP Show Room Fukuoka
	10:00-17:00 Closing Days / Wednesdays Open 11:00 on a public holiday



Coin Lockers



Exchange (Bank)

You can exchange Yen to US dollars (or vice versa) at Nishi-Nippon City Bank. Hours: 9:00 - 15:00 (weekdays only)



Stairs



Elevators



Escalators



Nursing Room

Located at B1, 2F and 3F. Diaper changing stations and hot water are available.



Smoking Area



Parking lot for large-sized buses



Bus Stops



Taxi Stand



International ATM Service



Procedure at Duty Free Counter on B1 Floor



Tax Exemption at the Stores



Toilets



Multipurpose Toilets



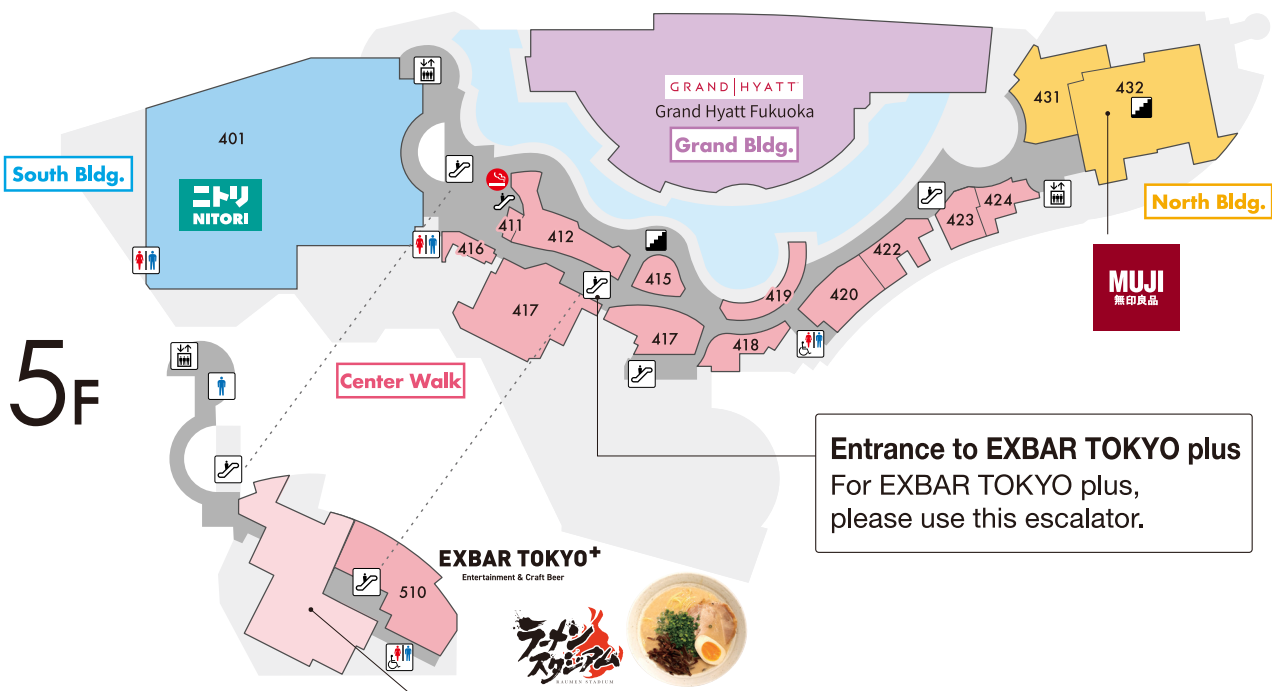
Subway



Shops you can use meal coupons



4F



Entrance to EXBAR TOKYO plus
For EXBAR TOKYO plus,
please use this escalator.

Temporarily Closed
※Reopening in Spring 2026

South Bldg.

4F

Furniture	401 NITORI

TAX FREE

Center Walk.

6F-10F ■Ticket sales counter 4F

Multiplex	411 United cinema CANAL CITY 13			
VR Entertainment	412 VR BASE TOKYO/	Scheduled to open on December 19th		
Park	XR CENTER GAME SPACE Fukuoka			
Character goods	416 EVERYTHING MINECRAFT/			
	GRA Select			

12/12 OPEN

Center Walk.

4F

Used Anime Goods Sales & Purchase	415 LASHINBANG Canal City Hakata
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4F

	An entertainment zone with the newest games is available here. Open 10:00 ~ 23:00 (Weekends and holidays open 10:00AM ~ 0:00AM) *Children under 16 are not allowed after 18:00, Children under 18 are not allowed after 22:00.
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Amusement park 417 TAITO STATION

4F

Tempura	418 Hakata Tempura Takao	M
Café & restaurant	419 CAFFE OTTO.Cyclo	M
Shabu-chabu Buffet	420 Shabuyo	M
Dinner / Japanese tavern	422 UMAYA	M
Reviving sushi bar	423 Heishiro	M
Yakiniku-Korean Food	424 Korean BBQ Restaurant KollaBo	M

North Bldg.

4F

キャナルシティ劇場	<Depending on performance schedules>
Theater	431 Canal City Theater

4F

	432 MUJI	3F-4F
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Center Walk.

5F

EXBAR TOKYO+	
Entertainment Bar	510 EXBAR TOKYO plus

Restaurant / Café / Bar



Donut
Krispy Kreme Doughnuts
TEL.092-402-7771



Tea Café
Gong cha
TEL.092-409-4760



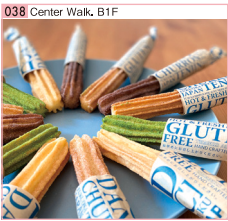
Sweets
Itoshima Farm House UOVO
TEL.092-292-0008



Hamburgers
MASAJIRO BURGER
TEL.092-261-5055



Amao strawberry sweets
Itoking
TEL.092-292-1537



Rice flour churros
DANNY CHURROS
TEL.092-271-2666



Ice cream/crepes
BR 31 Ice Cream
TEL.092-263-2550



Coffee store
STARBUCKS COFFEE
TEL.092-263-2122



Café
Cinnamoroll Cafe 12/22 OPEN
TEL.092-402-5439
(Phone Service Available from 12/22)



Crepes/soft serve
Dipper Dan
TEL.092-263-2306



Candied Strawberry Specialty Shop
STRAWBERRY FETISH
TEL.092-292-4245



Takoyaki
Tsukiji Gindako
TEL.092-263-2700



Fast food
McDonald's
TEL.092-409-6131



Café / Sweets
KIRBY CAFÉ HAKATA
TEL.092-710-4279



Steak&hamburger steak
Beef TAIGEN
TEL.092-283-4389



Omelet rice
pomunoki
TEL.092-282-1872



Korean Food
APURO Shokudo
TEL.092-263-2567



Café / Pancake
HOSHINO COFFEE
TEL.092-292-5273



Udon
Noko Udon
TEL.092-273-2320



Pork cutlet
Tonkatsu Shinjuku SABOTEN
TEL.092-292-4545



Ramen
ICHIRAN
TEL.050-3733-4072



Okonomiyaki
Denkosekka
TEL.092-409-3277



Japanese restaurant
Grilled Beef Tongue Restaurant Sendai Henmi
TEL.092-292-1435



Pasta restaurant
PIETRO
TEL.092-263-2208



Convenience store/Eat-in
Lawson Canal City Hakata
TEL.092-273-1555



Japanese Cuisine (YAKIJO)
YAKIJO ISHIKAWA Hakata
TEL.092-402-9775



French Kushiage Bar
French Kushiage BEIGNET Canal City Hakata
TEL.092-409-3269



Sushi
Tsukijiazora Sandaime Hakata
TEL.092-402-8533



Unagi Restaurant
unagi no eito Canal City Hakata
TEL.092-292-9399



Steak and Set menu meal
Charcoal grilled steak irori by DAISUKE TAKUBO
TEL.092-600-9404



Fusion Cuisine
Bistro Tout La Joie
TEL.090-4394-5023



Wine Bar & Wine Shop
I.N.U.wines HAKATA
TEL.092-402-3757



Designers Neo Snack
Snack Thirty Eight HAKATA
TEL.092-292-2255



Designers Neo Snack
Snack Eighty Three HAKATA
TEL.092-600-9449



Modern Spanish Cuisine
Gracia Gastrobar de Barcelona HAKATA
TEL.092-710-6050



Italian Cuisine
N.Y. Italian NO CODE.H by FUMIO YONEZAWA
TEL.092-600-9425

Business hours vary depending on the store.
Please see the official website for details.

<https://www.canalcity.co.jp/english/>

Restaurant / Café / Bar



G812 Grand Bldg, B1F
Teppanyaki / Okonomiyaki / Galette
OKOMUSU Paris
TEL.092-402-8803



G813 Grand Bldg, B1F
Kushiyaiki & Bar
Kushiyaiki COHADA
TEL.092-402-3850



G814 Grand Bldg, B1F
Chinese Cuisine / Ramen
Kyushu Chinese Cuisine,Chicken,
Noodles Kimurahanten
by NOGI NISHIAZABU TOKYO
TEL.092-600-9424



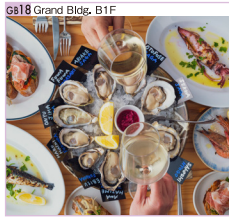
G815 Grand Bldg, B1F
Motsunabe / Sukiyaki
Hakata Motsunabe IKKEI
TEL.092-402-3311



G816 Grand Bldg, B1F
Hakata Seafood Izakaya
Sakana no MARUhide
TEL.092-402-5575



G817 Grand Bldg, B1F
Kushiyaiki
Motsuyaki FURUYA
TEL.092-402-4972



G818 Grand Bldg, B1F
Oyster Bar & Italian
BACARO CARBON Oyster Bar
TEL.092-292-5005



G819 Grand Bldg, B1F
Seafood Izakaya
Seafood HAJIMENO-IPPO
TEL.092-402-0666



G820 Grand Bldg, B1F
Soba / Japanese Cuisine
Soba Chojuro
TEL.092-402-7276



G821A Grand Bldg, B1F
Bakery & Café
THE CITY BAKERY Canal City Hakata
TEL.092-402-8222



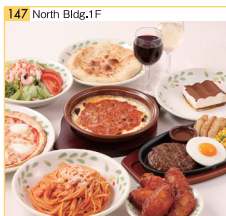
G821B Grand Bldg, B1F
Bar & Grill
**THE CITY BAKERY BAR&GRILL
Canal City Hakata**
TEL.092-402-8222



G96 Grand Hyatt Fukuoka B1F
Bar lounge
BAR FIZZ
TEL.092-282-2803 (reservation)



144 North Bldg, 1F
Steak
IkinariSteak Canal City Hakata
TEL.092-710-5929



147 North Bldg,1F
Italian Food
Saizeriya
TEL.092-282-1005



152 Business Center Bldg, 1F
Café
TULLY'S COFFEE
TEL.092-409-0979



Grand Hyatt Fukuoka 1F
Steak House
WOLFGANG'S STEAKHOUSE
TEL.092-292-1651



Grand Hyatt Fukuoka 1F
Bar
MARTINI'S
TEL.092-282-2803 (reservation)



Grand Hyatt Fukuoka 1F
Restaurant
THE MARKET F
TEL.092-282-2803 (reservation)



331 North Bldg, 3F
Bakery & café
Café MUJI
TEL.092-263-6355



418 Center Walk, 4F
Tempura
Hakata Tempura Takao
TEL.092-263-1230



419 Center Walk, 4F
Café & restaurant
CAFFE OTTO.Cyclo
TEL.092-263-2262



420 Center Walk, 4F
Shabu-shabu Buffet
Shabuyo
TEL.092-402-8181



422 Center Walk, 4F
Diner/Japanese tavern
UMAYA
TEL.092-263-2340



423 Center Walk, 4F
Revolving sushi bar
Heishiro
TEL.092-263-7400



424 Center Walk, 4F
Yakiniku-Korean Food
Korean BBQ Restaurant KollaBo
TEL.092-409-4885



510 Center Walk, 5F
Entertainment Bar
EXBAR TOKYO plus
TEL.092-400-1811

Business hours vary depending on the store.
Please see the official website for details.

<https://www.canalcity.co.jp/english/>